

Privacy Policy (EN)

Last updated: [01/27/2026]

1. Who we are (Data Controller)

This website is operated by **[Programming and Marketing Solutions bt.]** ("we", "us", "our"), acting as the **data controller**.

- Registered address: [István út 67 4031 Debrecen Hungary]
- Company registration / VAT number: [HU32280641]
- Email: [info@pnmsolutions.eu]

If you have any questions about this Privacy Policy or your personal data, you can contact us at the email address above.

2. What personal data we collect

When you use our contact form, we may collect:

- **Identification data:** name (if provided)
- **Contact data:** email address
- **Message content:** any information you choose to include in your message
- **Technical data (server logs):** IP address, date/time of request, user agent/browser information, and basic log data necessary for security and troubleshooting

You should avoid submitting special categories of personal data (e.g., health data) or unnecessary personal information in the message field.

3. Why we process your data and legal basis

We process your data for the following purposes:

A) Handling your inquiry and communicating with you

- Purpose: responding to messages, providing information about our services, and maintaining communication history
- Legal basis (GDPR Article 6(1)):
 - **Legitimate interests** (Art. 6(1)(f)) to handle incoming inquiries and operate our business communications, **or**
 - **Consent** (Art. 6(1)(a)) if you explicitly provide it in a manner that meets GDPR requirements

We rely primarily on **legitimate interests** for contact requests. The checkbox on the form is used to confirm that you have read this Privacy Policy.

B) Security and fraud prevention

- Purpose: protecting the website and systems, preventing abuse/spam, and investigating incidents
- Legal basis: **Legitimate interests** (Art. 6(1)(f))

4. How long we keep your data

We retain contact form submissions for **[e.g., 12 months]** from the last communication, unless:

- you request earlier deletion (where applicable), or
- longer retention is required to comply with legal obligations or to establish, exercise, or defend legal claims.

Server logs are typically retained for **[e.g., 30–90 days]**, unless needed longer for security investigations.

Website hosting / infrastructure: **Vercel Inc.** (hosting and delivery of the website, including processing of technical log data such as IP address and request metadata).

Contact form processing and email forwarding: **FormSubmit (formsubmit.co)** (receives the form submission and forwards the contents to our email inbox; FormSubmit may process the submission data for the purpose of operating the service and fulfilling the form-delivery request).

Email service provider: our email provider used to receive and store inbound messages sent to **info@pnmsolutions.eu** (processed for the purpose of communication).

6. International data transfers

If any of our service providers process data outside the European Economic Area (EEA), we ensure appropriate safeguards, such as:

- an adequacy decision by the European Commission, or
- **Standard Contractual Clauses (SCCs)** and additional measures where required.

7. Your rights

Subject to the GDPR and applicable law, you have the right to:

- access your personal data,
- request rectification,
- request erasure,
- request restriction of processing,
- object to processing based on legitimate interests,
- data portability (where applicable),
- withdraw consent (if processing is based on consent), without affecting the lawfulness of processing before withdrawal.

To exercise your rights, contact us at [info@pnmsolutions.eu].

8. Complaints

If you believe your rights have been violated, you may lodge a complaint with your local supervisory authority.

If the controller is established in Hungary, the supervisory authority is:

Hungarian National Authority for Data Protection and Freedom of Information (NAIH)

Address: 1055 Budapest, Falk Miksa utca 9-11.

Website: [<https://naih.hu/>]

9. Security

We implement reasonable technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, or destruction.

10. Cookies

We do not use non-essential cookies unless explicitly stated. The website may use strictly necessary cookies and server logs for basic functionality and security.

11. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. The latest version will always be available on this page with the "Last updated" date.